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For a newly arrived student and a host family the most important task is to establish house rules and the expectations which each has of the other.

Interactive First Night Questions is a document accessible through a link from [www.yeoresources.org](http://www.yeoresources.org). It is a set of questions written out twice, in parallel, each of which can be set up in one of twenty five languages including English, so for example a Korean student and a Portuguese speaking host could be reading the same questions in their own language.

The questions are fairly exhaustive and not all of them apply to every programme – and of course others may be added. Well briefed students will expect this to happen and will have a lot of questions of their own. The main thing is to raise the subject and other questions will follow.

This is the time to say it how it is and it will be accepted as such, and if necessary can be referred to later if there are difficulties. Those who ignore this process do so at their peril because minor irritations build up. Mentioning them as they arise will be seen as criticism which can damage the relationship between student and host.